

JESSICA GOULDEN

587-434-6699

SKILLS

- Experience working in an environment where team work and communication are essential to completing assigned tasks
- Polite, courteous and helpful in a customer service setting
- Hands on experience cleaning in a variety of environments
- Dedicated animal owner and excited to learn about a variety of animal care

EMPLOYMENT HISTORY

Cart Retrieval, Calgary Airport Authority 2015-2016

Calgary, AB

- Gathered and moved carts in a courteous and safe manner throughout the airport
- Ensured all carts were placed in designated areas and that damaged carts were removed from public areas and placed in designated areas

Cafeteria Worker, Calgary Zoo 2013-2014

Calgary, AB

- Cleaned and stocked the cafeteria area; swept and cleaned floors, wiped and stacked trays, cleaned tables and chairs, and filled condiment stations
- Greeted and assisted customers as needed

Housekeeper, ReJuv Spa 2011-2012

Calgary, AB

- Washed and folded laundry, specifically towels and clothes
- Cleaned and stocked spa rooms including changing the bedding and refilling lotions
- Wrote thank you letters and assisted with customer care

Laundry Attendant, Scenic Acres Retirement Residence 2011

Calgary, AB

- Assisted with washing, drying, sorting and folding of linens and clothing
- Transported and distributed all linens and clothing to specified client rooms

EDUCATION

Community Support Services, Columbia College 2009-2012

Transitional Vocational Program, Mount Royal University 2007-2008

High School Diploma, Ernest Manning High School 2007